

Lifelong Service

Congratulations on choosing Bakare. You are the owner of the highest quality of Mobility Products available, supplied by a company that is committed to providing the highest level of customer service & support, throughout the life of your product.

Manufacturers Guarantee

From the date of delivery your product will be covered by the Manufacturers Guarantee of 2 years parts and 1 year labour.

Annual Inspection

It is the Manufacturers recommendation and a Health and Safety Directive that the products are subject to an Annual Inspection to ensure that they are in a good state of structural, mechanical & electrical repair. Annual Inspections are not included in the Manufacturers Guarantee

End of the 1st Year

At the end of your first year of ownership your product will be due it's first Annual Inspection and will also be half way through the Manufacturers Guarantee Cover. The second year of the Manufacturers Guarantee is a 'Parts Only Guarantee' Engineer call outs and labour are no longer covered by the Manufacturers Guarantee.

End of the 2nd Year

At the end of your second year of ownership your product will be due it's second Annual Inspection and will be at the end of it's Manufacturers Guarantee Cover.

Bakare CoverPlans

The aim of our Bakare CoverPlan is to offer you the FULL security, equivalent to the first year of your Manufacturers Guarantee with the additional peace of mind that your product has been inspected in line with the Manufacturers guidelines by a fully trained and approved Bakare Engineer.

This does not affect your statutory rights

Silver Plus 1 Year Cover

- Your products' 1st Annual Inspection.
- In case of breakdown, 2 call outs and necessary labour to return your product to full working order during the 2nd year of ownership.
- Single Bed £155 Double Bed £248

Gold Plus 2 Years Cover

- Your products' 1st & 2nd Annual Inspections
- In case of breakdown 2 call outs per year and necessary labour to return your product to full working order during the 2nd & 3rd year of ownership.
- Any necessary parts required to return your product to full working order during the 3rd year of ownership.
- Single Bed £295 Double Bed £472

Platinum Plus 4 Years Cover

- Your products' 1st, 2nd, 3rd & 4th Annual Inspections
- In case of breakdown 2 call outs per year and necessary labour to return your product to full working order during the 2nd, 3rd & 4th year of ownership.
- Any necessary parts required to return your product to full working order during the 3rd year of ownership.
- Single Bed £595 Double Bed £952

At Bakare we pride ourselves on the fact that our products are manufactured to the highest levels of quality & reliability. However, any piece of electrical or mechanical equipment requires inspection to minimise the risk of breakdowns and ensure that it keeps operating safely, effectively and efficiently. Yet if a breakdown does occur it mostly happens unexpectedly and at a time when the household can least afford it.

That is why it makes a great deal of sense to take advantage of our Bakare CoverPlans direct from the people who supplied you with and know your product the best.

Your Questions Answered

Q. When can I take out my Bakare CoverPlan?

A. The Bakare CoverPlan can be taken out at any time from point of purchase of your Bakare product up until the end of the first year of it's Guarantee. Should you wish to cover your product which is older than 1 year any cover offered would be subject to an inspection of the product.

Q. Who do I contact if I require an Engineer appointment?

A. You will need to contact Bakare Customer Services on 01752 512227

Q. How soon will an Engineer attend to my product?

A. The Engineers normal working week is 9am to 530pm Monday to Friday. The usual call out response for repair work is within 5 working days. In the event of an emergency situation Bakare will endeavour to respond by next working day subject to Engineer availability and may incur additional costs.

Q. How Can I pay for my CoverPlan?

A. You can pay by Cheque, Debit or Credit Card or you can spread the cost evenly on a monthly basis by Standing Order at no extra cost.



CoverPlan

CoverPlan Application

NAME: _____

ADDRESS: _____

POSTCODE _____

TEL NO: _____

Please provide me with (please tick)

Silver Plus Single Bed £155 Double Bed £248

Gold Plus Single Bed £295 Double Bed £472

Platinum Plus Single Bed £595 Double Bed £952

Please note, all prices exclude VAT

I enclose a cheque for £_____ made payable to **Bakare Beds Ltd**

Please post to: Bakare Beds Ltd
Unit 1, ERC, Bell Close,
Plymouth, Devon PL7 4JH

Alternatively call 01752 51 22 27 to purchase by credit or debit card.

I agree to the enclosed terms and conditions

Signed _____ Date _____

VAT Declaration

I am chronically ill or disabled and I am receiving the goods or services above for my own personal use. These goods or services are eligible for relief from Value Added Tax under Group 14 of Schedule 5 to the VAT Act 1984

Signed _____ Date _____

Customer code (office use only)

Lifelong Service

The word Bakare shall mean Bakare Beds Limited throughout.

Bakare undertake to thoroughly service & inspect the bed within normal working hours (Mon-Thur 9am-4.45pm, Fri 9am-3.45pm).

The contract shall commence upon the date of the contract acceptance letter and continue for the term agreed therein.

Bakare will not be liable for repairs that are a result of misuse, abuse, wilful damage, neglect, theft, force majeure nor consumables such as batteries.

Maintenance and or service contracts are non-refundable, non-transferable and can only be utilised by the original purchaser unless authorised in writing by Bakare.

All prices quoted are based on current costs and are open to acceptance within 30 days.

If the bed has not previously had a full Bakare service or is over 1 year old, the warranties contained within this leaflet are not applicable.

Please contact the Bakare Service Team for extended warranty enquiries for these products.



BaKare

Tel: 01752 51 22 27
Fax: 01752 511117
www.bakare.co.uk
supportbakare.co.uk

